

## **Newslink Frequently Asked Questions**

### **1. What is Newslink?**

Newslink is an online archival news information service that allows access to SPH Media newspapers dating back to 1989.

### **2. How can I access Newslink?**

NLB patrons can access Newslink online via [NLB's eResources website](#).

Login using your NLB myLibrary username.

To sign up for library membership with your SingPass, myLibrary username, or check your username / password, please go to [account.nlb.gov.sg](http://account.nlb.gov.sg).

### **3. What are the newspaper titles currently archived in Newslink?**

The newspapers archived in Newslink are:

- The Straits Times (Including Digital Life, Mind Your Body, Urban, Little Red Dot and IN)
- The Sunday Times
- The Business Times
- The Business Times Weekend
- The New Paper
- The New Paper on Sunday
- Tabla
- Tamil Murasu
- Berita Harian (including Gen G/I-Cube)
- Berita Minggu (Malay)
- Lianhe Zaobao
- Lianhe Zaobao Sunday
- My Paper (Chinese and English)
- Shin Min Daily News
- Lianhe Wanbao, Friday Weekly (Chinese)
- Thumbs Up (Chinese)
- Thumbs Up Junior (Chinese)
- STEP

### **4. What information is archived in Newslink?**

Newslink archives SPH Media's news content. All news stories and information written by SPH Media journalists and published in the newspapers under # 3 are archived.

However, classified advertisements, television listings, cinema movie session schedules, company announcements, tenders & notices, obituaries and special marketing supplements are not archived in Newslink.

Do note also that there are some public holidays when SPH Media newspapers are not published eg: The Straits Times is not published on Boxing Day.

**5. What is the archival period of the newspapers available in Newslink, and how regularly do they get updated?**

Newslink offers archived SPH Media content from 1989 to present. Users are able to read the full text articles.

Refer to # 10 below should the PDF of the article be required.

Newspaper articles are updated in the system one day after publication for weekdays. For weekends, articles are normally updated on Tuesday or Wednesday.

For details, please refer to [SPH Media's Newslink FAQ](#).

**6. What other types of content can I access from Newslink?**

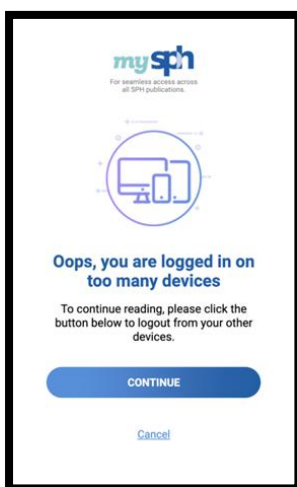
Other than newspaper articles, users can also view images. All accompanying images archived in Newslink are thumbnails that cannot be enlarged to full-size due to copyright.

Refer to # 10 should the user wish to get the full size image.

**7. Do I have access to third party content eg: newswires from Reuters, AFP etc via Newslink?**

No. Third party content (e.g. news wires from Reuters, AFP, etc) published in SPH Media's newspapers are not available in Newslink.

**8. Why can't I access Newslink even though I have logged in using myLibrary credentials?**



NLB's Newslink subscription is limited to 80 concurrent access. If you see the message above, the access has reached its maximum concurrency limit. Please try to access later.

**9. NLB offers several eResources with SPH Media newspapers. How do they differ from each other?**

Refer to the table below for those eResources offering SPH Media newspapers.

<b>Name of eResource</b>	<b>Content coverage</b>	<b>Period coverage</b>	<b>Format</b>	<b>Access</b>
Newslink	All SPH Media newspapers  (Refer to # 3 above for details)	1989 to present  (Note: 1-3 days delay in upload of latest newspapers)	Full text article	Onsite and offsite access.
Factiva	International newspapers and selective SPH Media newspapers* excluding Tamil Murasu	1989 to present	Full text article	Onsite access: SPH Media newspapers and all other content.  Offsite access: all other content (SPH Media newspapers excluded).
NewspaperSG	Selective SPH Media newspapers* and non-SPH archival newspapers	1827 to present  (Note: depends on digitisation rate and access types)	Digitized newspapers	Onsite: from 1827 archive up to date of digitized content, which varies for different newspaper titles which can be available for up to 7 days ago, subject to NLB's digitization timeline. Offsite: articles from 1827 to 1989.
SPH Media eNewspapers	Selective SPH Media newspapers*	Depending on the newspaper, this varies from 7 to 13 days.	Full digital replicas	Onsite and offsite access.
PressReader	International newspapers and magazines including selective SPH Media newspapers*	7 days archive	Full digital replicas	Onsite access: SPH Media newspapers and all other content.  Offsite access: all other content (SPH Media newspapers excluded).

\* Selective SPH Media newspapers refer to The Straits Times, The Business Times, The New Paper, Lianhe Zaobao, Lianhe Wanbao, Shin Min Daily News, Berita Harian and Tamil Murasu.

**10. I would like to have the PDF copy of a newspaper article and/or an image associated with a newspaper article. How do I get access to this?**

PDF copies of a newspaper article and/or an image associated with a newspaper article are not part of NLB's Newslink subscription.

Users can approach SPH Media directly to enquire with SPH Media if there are additional charges for a PDF copy.

**11. I am not able to access Newslink and I need help. What should I do?**

Please email our contact centre at [enquiry@nlb.gov.sg](mailto:enquiry@nlb.gov.sg) and provide details of the issue you face e.g. the screenshot of the issue encountered.