iRead eBook and the 'Airiti Reader' Mobile App
Frequently Asked Questions

1. What is 'iRead eBooks'?
'iRead eBooks' (formerly known as airitiBooks) is an online platform that provides access to Chinese eBooks, the majority of which are published in Taiwan. It can be accessed via an internet browser on desktop PCs or from mobile devices via the 'Airiti Reader' mobile app. Subjects covered include fiction, literature, humanities, social sciences, natural science, languages, arts, business, leisure, travel, health, etc.

2. What can I do with the app 'Airiti Reader' Reader?
The 'Airiti Reader' is a new mobile app that has replaced the 'iRead eBooks' mobile app.

This mobile application allows users to browse, checkout, download and read Chinese eBooks from the iRead eBooks collection subscribed by NLB. As long as you are a NLB library member with a myLibrary Username, you will be able to enjoy this service.

3. What should I do if I am a first timer user of iRead eBooks?
First time users need to login to iRead eBooks via NLB's eResources website using their myLibrary account before they can download eBooks using the 'Airiti Reader' mobile app.

After the first time log-in via the online platform, users can access iRead eBooks from the mobile app using their myLibrary account. Users should select "NLB" in the mobile app.

4. Where can I get this app?
The 'Airiti Reader' app is free for download from the Apple App Store or Google Play Store.

iOS app
Search for 'Airiti Reader' in the Apple App Store. Alternatively, use the following link to locate the app
https://apps.apple.com/sg/app/airiti-reader/id1486515085

Android app
Search for 'Airiti Reader'' in the Google Play Store. Alternatively, use the following link to locate the app
https://play.google.com/store/apps/details?id=com.airiti.airitireader

5. What are the recommended settings for the mobile app?
For an optimal experience, Airiti recommends your mobile device should meet the minimum requirements listed below:

App Type	Compatible device	Operating system
iOS	iPhone, iPad, iPod touch	iOS 12.0 and up
Android	Android phones and tablets	Android 6.0 and up

6. Would I incur any cost when accessing eBooks via 'Airiti Reader'?

Use of the app is free but standard carrier charges apply. Please check with your respective carrier for more information. NLB does not charge any fee for the use of this service.

7. How many ebooks can I checkout/borrow?
Each account has a loan quota of 16 ebooks for 21 days. Please note that these loans are considered independently of your physical book loan quota with the libraries or your eBook loan quota with OverDrive and HyRead services.

8. Are audio books available for check out?
Yes, audio books are available in iRead eBooks. You can check out the audio books from '多媒体电子书' category.

9. I need to free up my loan quota. Can I return the eBook even before the expiry date? If yes, how should I go about doing that?
Yes, you can do an early return of the eBook via the 'Airiti Reader' mobile App.
At the 'MyBooks' ("我的书柜") view, go to the 'On Loan' ("借阅中") tab. On the book cover, tap and hold until the pop up window appears. This window will provide you with the option ("归还书籍") to return the eBook early.

10. Where are the ebooks I have downloaded? I can't find them.
Downloaded eBooks are available at the 'MyBooks' ("我的书柜") view.

11. I am not able to use the app and I need help. What should I do?
Please email enquiry@nlb.gov.sg and provide details of the issue you face e.g. the screenshot of the issue encountered.

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