

## iRead eBook and the 'Airiti Reader' Mobile App Frequently Asked Questions

### 1. What is 'iRead eBook'?

'iRead eBook' (formerly known as airitiBooks) is an online platform that provides access to Chinese eBooks that are mostly published in Taiwan. It can be accessed via an internet browser on the desktop PC or from mobile devices via the 'Airiti Reader' mobile app. Subjects covered include fiction, literature, humanities, social sciences, natural science, languages, arts, business, leisure, travel, health, etc.

### 2. What can I do with the app 'Airiti Reader' Reader?

'Airiti Reader' is a new mobile app that replaces the 'iRead eBook' mobile app.

This mobile application allows users to browse, checkout, download and read Chinese eBooks from the iRead eBook collection subscribed by NLB. As long as you are a NLB library member with a myLibrary ID, you will be able to enjoy this service.

### 3. What should I do if I am a first timer user of iRead eBook?

First time users need to login to iRead eBook via NLB's eResources [website](#) using their myLibrary ID before they can download eBooks using the 'Airiti Reader' mobile app.

After the first time log-in via the online platform, users can access iRead eBook from the mobile app using their myLibrary ID. Users should select “新加坡国家图书馆管理局” in the mobile app.

### 4. Where can I get this app?

The 'Airiti Reader' app is free for download from the Apple App Store or Google Play Store.

#### iOS app

Search for 'Airiti Reader' in the Apple App Store. Alternatively, use the following link to locate the app <https://apps.apple.com/sq/app/airiti-reader/id1486515085>

#### Android app

Search for 'Airiti Reader' in the Google Play Store. Alternatively, use the following link to locate the app <https://play.google.com/store/apps/details?id=com.airiti.airitireader>



### 5. What are the recommended settings for the mobile app?

For an optimal experience, Airiti recommends your mobile device should meet the minimum requirements listed below:

App Type	Compatible device	Operating system
iOS	iPhone, iPad, iPod touch	iOS 12.0 and up
Android	Android phones and tablets	Android 6.0 and up

### 6. Would I incur any cost when accessing eBooks via 'Airiti Reader'?

Use of the app is free but standard carrier charges apply. Please check with your respective carrier for more information. NLB does not charge any fee for the use of this service.

### 7. How many ebooks can I checkout/borrow?

Each account has a loan quota of 16 ebooks. Please note that these loans are considered independently of your physical book loan quota with the libraries or your eBook loan quota with OverDrive, Apabi and HyRead services respectively.

### 8. Are audio books available for check out?

Yes, audio books are available in iRead eBook. You can check out the audio books from '多媒体电子书' category.

### 9. I need to free up my loan quota. Can I return the eBook even before the expiry date? If yes, how should I go about doing that?

Yes, you can do an early return of the eBook via the 'Airiti Reader' mobile App.

At the 'MyBooks' view, go to the 'On Loan' tab. On the book cover, tap and hold until the pop up window appears. This window will provide you with the option to return the eBook early.



### 10. Where are the ebooks I have downloaded? I can't find them.

Downloaded eBooks are available at the 'MyBooks' view.

### 11. I am not able to use the app and I need help. What should I do?

Please email our contact centre at [enquiry@nlb.gov.sg](mailto:enquiry@nlb.gov.sg) and provide details of the issue you face e.g. the screenshot of the issue encountered.