

## HyRead Chinese eMagazines Mobile App 'HyRead Library' Frequently Asked Questions

### 1. What can I do with the app 'HyRead Library'?

This mobile application allows users to browse, checkout, download and read Chinese eMagazines from the HyRead collection subscribed by NLB on behalf of our patrons. As long as you are a NLB library member with a myLibrary ID, you will be able to enjoy this service.

### 2. What is 'HyRead'?

'HyRead' is a Chinese eMagazines platform offering mainly titles published in Taiwan. Users can access the magazines via PC, or through the HyRead Library mobile app, which is available from the Apple App Store or Google Play Store. Subjects covered include Business & Finance, Parenting & Education, Home and Living, Travel, Lifestyle & Fashion, Entertainment, News & Current Affairs.

### 3. Where can I get this app?

Currently, this app is FREE and is only available for iOS and Android devices.

The iOS app is a universal app, designed for the multiple form factors of iOS devices. Search for 'HyRead Library' in Apple App Store. Alternatively, use the following link to locate the app. <https://itunes.apple.com/hk/app/hyread-library-mian-fei-jie/id548199090?mt=8>.

The Android version of the app only works for versions of the Android OS 4.2 (HONEYCOMB) and above. Search for 'HyRead Library' in Google Play Store. Alternatively, use the link <https://play.google.com/store/apps/details?id=com.hyweb.hyapp>.



### 4. Will I incur any cost when accessing eMagazines via 'HyRead Library'?

Use of the app is free but standard carrier charges apply. Please check with your respective carrier for more information. NLB does not charge any fee for the use of this service.

### 5. How many eMagazines can I checkout/borrow?

Each account has a loan quota of 8 eMagazines. Please note that these loans are considered independent of your physical book loan quota with the libraries or your eMagazine loan quota with OverDrive, Apabi and Airitbooks eMagazines services respectively.

### 6. Besides iOS and Android, is the app available for other platforms?

The app is currently only available for iOS and Android devices.

### 7. I need to free up loan quota, can I return the eMagazine even before the expiry date? If yes, how should I go about doing that?

Yes, you can do an early return of the eMagazine via 'HyRead Library' mobile App.

At the 'My Bookshelf (我的书架)' view, you need to tap the eMagazine cover to get a pop up window that will provide you with the option to return the eMagazine.

**8. Where are the eMagazines I have downloaded? I can't find them.**

Downloaded eMagazines are available at the 'My Bookshelf' (我的书架) view.

**9. I am not able to use the app and I need help. What should I do?**

Please email our contact centre at [enquiry@nlb.gov.sg](mailto:enquiry@nlb.gov.sg) and provide details of the issue you face e.g. the screenshot of the issue encountered.